

**Errata:**

Page 13, and page 31, the total amount awarded in compensation by OLSO was £200,090, with an average award of £431. Page 31, the correct table is below:

	<b>Awards</b>	<b>Total</b>	<b>High</b>	<b>Low</b>	<b>Average</b>
Law Society	449	£191,208	£4,000	£50	£426
Solicitors	3	£2,432	£931.61	£750	£811
Bar Council	9	£4,700	£1,700	£150	£522
CLC	1	£250	N/A	N/A	£250
Scottish Ombudsman	2	£1,500	£1,000	£500	£750
<b>Totals</b>	<b>464</b>	<b>£200,090</b>			<b>£431</b>

**Table 9 Compensation awards made by OLSO in 2003/2004**

Page 94, Figure 12, the number of awards made against the OSS was 449.